

# Onboarding At-a-Glance

## What You Provide

## What ConcernCenter Does

## The Result

### Step 1: Resource Selection



Submit your on-site resources to our Excel template and identify which concerns each resource supports.

Reviews your on-site resources for edits and formatting, then identifies local and virtual resources to support your audience, if needed.

A customized, reviewed resource platform ready for launch.

### Step 2: Launch Preparation



Review and approve resource pairings and concern associations before launch.

Partners with your team to promote ConcernCenter and support rollout across your community.

Your audience is informed and encouraged to use the platform.

### Step 3: Ongoing Updates



Email [support@concerncenter.com](mailto:support@concerncenter.com) with any edits, additions, or changes.

Maintains the platform daily by checking for broken links, updated links, changes in phone numbers, addresses, and other listing details.

Your platform remains accurate, up to date, and easy to maintain.

